

THOMAS ANDREW PETERS

6106 South Stillhouse Road
Oak Grove, MO 64075

Phone: (816) 616-6746

Email: tpeters@tapinformation.com

Website: www.tapinformation.com

EDUCATION

M.A. English, University of Missouri--Kansas City, Kansas City, MO, May 1992.

M.A. Library & Information Science, University of Iowa, Iowa City, IA, May 1987.

B.A. (with Honors) in English and Philosophy, Grinnell College, Grinnell, IA, May 1980.

PROFESSIONAL EXPERIENCE

Founder and CEO, TAP Information Services, June 2003 to the present.

TAP Information Services (www.tapinformation.com) provides a wide variety of services supporting libraries, library consortia and associations, government agencies, publishers, information technology companies, and other information-intensive organizations.

Major current and recent projects include:

OPAL: Online Programming for All (www.opal-online.org), a collaborative service involving dozens of library organizations on three continents providing online public programs for library users worldwide. OPAL was begun in 2003 by a group of Illinois sub-regional libraries serving the blind and physically handicapped.

Unabridged (<http://www.unabridged.info/>), a collaborative web-based downloadable digital audio book program for blind, low-vision, and otherwise print-impaired readers. Participating states include California, Colorado, Delaware, Massachusetts, New Hampshire, Oregon, Texas, and Vermont, as well as the National Library Service for the Blind and Physically Handicapped, a Division of the Library of Congress.

ASCLA NLS project to review and revise the *Revised Standards and Guidelines of Service for the Library of Congress Network of Libraries for the Blind and Physically Handicapped*.

Adjunct instructor for the School of Library and Information Science at San Jose State University.

Various library-related activities in virtual worlds such as Second Life.

Regular blogger at the ALA TechSource Blog (<http://www.alatechsource.org/blog>).

Member of the core project team for My Info Quest, a collaborative SMS-based text messaging reference service.

Director, Center for Library Initiatives, Committee on Institutional Cooperation (CIC) (<http://www.cic.uiuc.edu/>), January 2000 to June 2003.

The CIC is the academic consortium of twelve major Midwest research universities (approximately 35,000 faculty and 500,000 students).

The CIC Center for Library Initiatives works with the research libraries, university presses, and other information services units at CIC member universities.

The Director of the CIC CLI fosters and facilitates the collaborative activities of over two dozen groups.

As the Director, I worked closely with the Library Directors at CIC member universities to establish and advance the strategic directions.

Major programs included:

Collaborative OAI-compliant metadata harvesting initiative.

Collaborative e-publishing venture involving the libraries and presses.

The Virtual Electronic Library (VEL), including a virtual union catalog, patron-initiated ILL, and an eight-state document delivery service.

Consortial licensing activities have generated over \$17 million in collective cost avoidance since 1995.

As of early 2003, an ongoing consortial preservation microfilming program had received over \$8 million in federal funding.

Dean of University Libraries, Western Illinois University (<http://www.wiu.edu/>), July 1998 to December 1999.

Managed a central library and five branch libraries.

Managed an annual budget of approximately \$3.9 million.

Coordinated a library faculty and staff of approximately 65.

Approx. 17 library faculty and staff members reported directly to me.

Served on the WIU Deans' Council.

Served on the administrative team involved in renewing the collective bargaining agreement with the faculty.

Associate Director for Collections and Technical Services, University Libraries, Northern Illinois University (<http://www.niu.edu/>), August 1994 to June 1998.

Managed six units: Science/Engineering/Business, Social Science & Humanities, Acquisitions, Cataloging, Rare Books & Special Collections, and the Donn V. Hart Southeast Asia Collection,

Coordinated a library faculty and staff of approximately 60.

Managed a library materials budget of approximately \$2.7 million.

Coordinated two large serials cancellation projects.

Collection Development Coordinator, Memorial Library, Mankato State University (now Minnesota State University at Mankato) (<http://www.mnsu.edu/>), September 1991 to July 1994.

Managed a materials budget of approximately \$1 million.

Participated in a major library expansion and renovation project.

Served on the university institutional research oversight committee.

Served on the university committee preparing for MSU's accreditation site visit.

Humanities Reference Librarian and Coordinator of Bibliographic Instruction, Miller Nichols Library, University of Missouri--Kansas City (<http://www.umkc.edu/>), June 1987 to August 1991.

Coordinated the Bibliographic Instruction program.

Provided references services.

Served as the collection development librarian for English, Philosophy, Foreign Languages, Theatre, and other humanities disciplines.

Served as an adjunct instructor in the UMKC College of Education.

Conducted mediated database searching.

GRANT-RELATED ACTIVITIES

FY 09: Tom Peters is involved in the programming, website maintenance, and evaluation of the \$100,000 grant from ALA and FINRA to the Alliance Library System for the “Smart Investing @ Your Library Project.”

FY 09: Tom Peters served as co-evaluator of the \$80,000 grant from the Illinois State Library to the Alliance Library System for the “ATLAS: From Early Illinois to YouTube” project.

FY 09: Tom Peters evaluated and wrote the final report for the \$60,000 grant from NIH/NLM to the Alliance Library System for the “AIDS Information and Outreach in Virtual Worlds” project.

FY 08: The Alliance Library System in Illinois received funding from several sources to create an Accessibility Center in Second Life, a virtual world. Tom Peters served as the project evaluator and wrote the final report.

FY 07: The Alliance Library System in Illinois received a grant from the Greater Midwest Region (GMR) of the National Network of Libraries of Medicine (NN/LM) to build HealthInfo Island in Second Life, the three-dimensional massively multi-user virtual environment. Tom Peters served as the project evaluator and wrote the final report. The PDF version of the final report is available at <http://www.alliancelibrarysystem.com/pdf08/healthinfoislandfinalreport08.pdf>

FY 05: Southern Illinois University at Edwardsville received a grant from the Illinois Cooperative Collection Development Program to undertake a preliminary planning study for a shared storage facility for printed books and bound journals. SIUE sub-contracted the work to TAP Information Services.

FY 05: In March 2004 the American Library Association (ALA) announced that the Mid-Illinois Talking Book Center, OverDrive, and TAP Information Services were awarded the Sirsi Leader in Library Technology Grant, sponsored by the Sirsi Corporation. The goal of the Mid-Illinois Digital Talking Book Project was to create a rich collection of multi-format e-books that have been optimized for use by print-impaired library patrons, including the blind, visually impaired, physically challenged, and dyslexic. The project ran from July 2004 to June 2005. Lori Bell was the project director, and Tom Peters served as the project coordinator.

FY 04: The Greater Midwest Region (GMR) of the National Network of Libraries of Medicine (NN/LM) awarded a Consumer Health Award for Project HEALTHY (Hearing Electronically About Living the Healthy Years) (www.projecthealthy.org).

From April 1, 2004 through September 30, 2005 the [Mid-Illinois Talking Book Center](#), the University of Illinois at Chicago [Library of the Health Sciences--Peoria](#), and TAP Information Services are producing a series of online programs for the elderly on consumer health topics. Tom Peters is serving as the project coordinator.

- FY 03: Tom Peters served as the project evaluator for the “E-Audio Pilot Project” conducted by the Alliance Library System, the Illinois State Library Talking Book and Braille Service, and the Mid-Illinois Talking Book Center. The purpose of the pilot project was to explore reader demand for, reader acceptance of, and the organizational and service challenges of developing a program that provides digital talking books (DTBs), also known as audible e-books, for blind, visually impaired, and physically challenged users. Sharon Ruda was the project director.
- FY 02: Tom Peters served as the project evaluator for the “PDA’s in the Palms of Their Hands” project, funded by a \$51,000 LSTA (Library Services and Technology Act) grant from the Illinois State Library. Carol Galganski was the project director. The short version of the final report is available online at <http://library.osfsaintfrancis.org/shortfinal.doc>.
- FY 01: Tom Peters served as the project evaluator for the “Academic Libraries Take an E-Look at E-Books” project, funded by an Educate and Automate grant from the Illinois State Library. Lori Bell served as the project director.
- FY 00: The Committee on Institutional Cooperation was awarded an \$884,965 grant from the National Endowment for the Humanities (NEH) for a coordinated project to preserve library materials, to be conducted over a two-year period. Tom Peters served as project director, and Sue Kellerman from Penn State University served as project coordinator.
- FY 98: Northern Illinois University (Arthur P. Young and Thomas A. Peters, co-principal investigators) received a grant of \$90,000 from the Illinois Secretary of State and the Illinois State Library to continue the Lincoln Digitization Project.
- FY 97: Northern Illinois University (Arthur P. Young and Thomas A. Peters, co-principal investigators) received a grant of \$47,580 from the Illinois Secretary of State and the Illinois State Library to undertake the Illinois Periodicals Online (IPO) project to scan, OCR, index, and provide Web access to back issues of journals focusing on Illinois history, culture, society, and natural resources.
- FY 97: The Illinois Cooperative Collection Management Coordinating Committee (CCMCC) received a \$45,000 grant from the Illinois Secretary of State and the Illinois State Library to purchase equipment to begin the Lincoln Digitization Project. Northern Illinois University served as the fiscal agent, with Thomas A. Peters as the principal investigator.

- FY 96: Thomas A. Peters (Northern Illinois University) and Alan F. Nourie (Illinois State University) were awarded an \$8,000 grant from the Illinois Cooperative Collection Management Coordinating Committee (CCMCC) to provide access to Project Muse, a collection of approximately 40 electronic journals from Johns Hopkins University Press. Fifteen Illinois academic libraries benefited from the grant.
- FY 96: Stephen Wiberley (University of Illinois at Chicago), Annie Moore (Chicago State University), Frank Conaway (University of Chicago), Rosemary Stevenson (University of Illinois at Urbana-Champaign) and Thomas A. Peters (Northern Illinois University) were awarded \$32,636 from the Illinois Cooperative Collection Management Coordinating Committee (CCMCC) to purchase portions of the major microfilm collection of the Papers of the NAACP.

PUBLICATIONS

BOOKS

Peters, Thomas A. *Library Programs Online*. Westport, CT: Libraries Unlimited, 2009.

Gibbons, Susan; Peters, Thomas A., and Bryan, Robin. *E-Book Functionality: What Libraries and Their Patrons Want and Expect from Electronic Book Technologies*. LITA Guide #10. Chicago, IL: Library and Information Technology Association, a division of the American Library Association, 2003.

Peters, Thomas A. *Computerized Monitoring and Online Privacy*. Jefferson, NC: McFarland, 1999.

Peters, Thomas A. *The Online Catalog: A Critical Examination of Public Use*. Jefferson, NC: McFarland, 1991.

REPORTS

"Librarianship in Virtual Worlds." Published as volume 44, number 7 of *Library Technology Reports* (October 2008).

"A Report on the First Year of Operation of the Alliance Second life Library 2.0 Project, Also Known as the Alliance Information Archipelago, April 11, 2006 through April 18, 2007." Available online at <http://www.alliancelibrarysystem.com/pdf/07sllreport.pdf>

"Digital Audiobook Services Through Libraries." Published as volume 43, number 1 of *Library Technology Reports* (2007).

MI-DTB Final Report (September 2005). The Mid-Illinois Digital Talking Book

(MI-DTB) Study examined and tested several early portable playback devices designed specifically for blind and low-vision users. Links to the various sections of the final report can be found at <http://www.midtb.org/>.

InfoEyes Beta Phase Final Report (December 2004). InfoEyes is a collaborative multi-state program that provides an online reference service specifically for blind and low-vision users. Links to the various sections of the final report can be found at <http://www.tapinformation.com/links.htm>.

COLUMNS AND BLOGS

Regular contributing author to the ALA TechSource Blog (<http://www.techsource.ala.org/blog/>), September 2005 to the present.

Regular contributing author to a monthly publication of the American Library Association, *Smart Libraries Newsletter*, on topics and developments related to information technology and libraries, June 2004 through January 2010.

Co-author, with Lori Bell, of "AccessibleIT" a column in *Computers in Libraries*, 2006 through 2007. .

CONTRIBUTED CHAPTERS

Peters, Tom. 2008. "Librar-Things Encounter the MUVE." In *Virtual Worlds, Real Libraries*, edited by Lori Bell and Rhonda B. Trueman. Medford, NJ: Information Today, 3-13.

Peters, Thomas A. "A Year of Growing Pains for the Electronic Publishing Movement." In *The Bowker, Annual: Library and Book Trade Almanac*, edited by Dave Bogart, 201-217. New Providence, NJ: R. R. Bowker, 2001.

Peters, Thomas A. "Outcome Measures for the Emerging Virtual Library." In *Creating the Agile Library for a Changing Environment: A Management Guide for Librarians*, edited by Lorraine J. Haricombe and T. J. Lusher, 61-79. Westport, CT: Greenwood Press, 1998.

INVITED ARTICLES

Peters, Tom. 2009. "The Future of Reading." *Library Journal* 134 (18) (November 1): 18-22.

Lindbloom, Mary-Carol; Yackle, Anna; Burhans, Skip; Peters, Tom; and Bell, Lori. "Virtual Reference: A Reference Question is a Reference Question...Or, Is Virtual Reference a New Reality? New Career Opportunities for

Librarians." *The Reference Librarian* (2006).

Peters, Thomas A. "Was That the Rubicon, Lethe, or Styx We Just Crossed? Access Conditions for E-Content." *Library Collections, Acquisitions, and Technical Services* 27 (2) (Summer 2003): 215-223.

Peters, Thomas A. "Collaborative Print Retention Model Projects." *Against the Grain* 15 (2) (April 2003): 18, 20, 22.

Bell, Lori; McCoy, Virginia; and Peters, Tom. "E-Books Go to College" *Library Journal* (May 1, 2002): 44-46.

Peters, Thomas A. "What's the Use? The Value of E-Resource Usage Statistics." *New Library World* 103 (1172/1173) (2002): 39-47.

Peters, Thomas A. "Overlap and Competition Among Consortia for E-Resource Agreements." *The Charleston Advisor* 2 (3) (January 2001).

Peters, Thomas A. "Some Issues for Collection Developers and Content Managers." *Collection Management* 25 (1/2) (2000): 137-153.

Peters, Thomas A. "Remotely Familiar: Using Computerized Monitoring to Study Remote Use." *Library Trends* 47/1 (Summer 1998): 7-20.

Peters, Thomas A. "Using Transaction Log Analysis for Library Management Information." *Library Administration and Management* 10/1 (Winter 1996): 20-25.

Young, Arthur P., and Thomas A. Peters. "Reinventing Alexandria: Managing Change in the Electronic Library." *Journal of Library Administration* 22/2-3 (1996): 21-41.

REFEREED ARTICLES

Peters, Thomas A., Josephine Dorsch, Lori Bell, and Peg Burnette. "PDAs and Health Sciences Libraries." *Library Hi Tech* 21 (4) (2003): 400-411.

Peters, Thomas A. "Gutterdaemmerung (Twilight of the Gutter Margins): E-Books and Libraries." *Library Hi Tech* 19 (1) (2001): 50-62.

Echavarria, Tami, W. Bede Mitchell, Karen Liston Newsome, Thomas A. Peters, and Deleyne Wentz. "Encouraging Research Through Electronic Mentoring: A Case Study." *College and Research Libraries* 56 (July 1995): 352-361.

Peters, Thomas A., and Martin Kurth. "Controlled and Uncontrolled Vocabulary Subject Searching in an Academic Library Online Catalog." *Information*

Technology and Libraries 10 (September 1991): 201-211.

Peters, Thomas A. "When Smart People Fail: An Analysis of the Transaction Log of an Online Public Access Catalog." *The Journal of Academic Librarianship* 15 (November 1989): 267-273.

OTHER ARTICLES

[forthcoming] Bell, Lori; Peters, Tom; and Pope, Kitty. [Article about the Alliance Second Life Library project] *Computers in Libraries*.

Peters, Tom. 2008. "Meeting and Serving Users in Their New Work (and Play) Spaces." *Policy Futures in Education* 6(1): 43-48.

Peters, Tom, and Bell, Lori. 2006. "Audio Description Adds Value to Digital Images." *Computers in Libraries* 26(4): 26-28.

Bell, Lori; and Peters, Tom. 2005. "Digital Library Services for All." *American Libraries* 36 (8) (September): 46-49.

Peters, Thomas A., Bell, Lori, Sussman, Diana Brawley, and Ruda, Sharon. 2005. "An Overview of Digital Audiobooks for Libraries." *Computers in Libraries* (July/August 2005): 6-8, 61-64.

Bell, Lori; and Peters, Thomas A. "Online Programming Can Be a Library Oasis on the Internet." *Computers in Libraries* 24 (10) (November/December 2004): 18-24. .

Mates, Barbara; Peters, Tom; and Bell, Lori. "Online Book Discussion Group for Talking Book Readers." *Interface* 26 (3) (2004): 6.

Peters, Tom; Bell, Lori; Ruda, Sharon; and Sussman, Diana Brawley. 2004. "InfoEyes: A Virtual Reference Service for the Visually Impaired." *Library Hi Tech News* 21 (6): 5-11.

Peters, Thomas A. "Auditory Options." *netConnect: A Supplement to Library Journal* (Spring 2004): 8-9.

Bell, Lori; Ruda, Sharon; and Peters, Tom. "The Librarians' Quest: Transforming the Printed Word So That All May Read." *Computers in Libraries* 23 (10) (2003): 14-19.

Galganski, Carol; Peters, Tom; and Bell, Lori. "Exploring Planet PDA: The Librarian as Astronaut, Explorer, Innovator and Expert." *Computers in Libraries* 22 (9) (2002): 32-36.

Fullerton, Barbara; Bell, Lori; and Peters, Tom. "Gadgets for a Healthy Intranet." *Intranet Professional* 5 (5) (2002): 1-4.

Peters, Thomas A. "The Meta-Assessment of Reference Services, In Light of the Emergence of Online Reference Services." *Library Trends* 49 (2) (2001): 334-349.

Peters, Thomas A. "The History and Development of Transaction Log Analysis." *Library Hi Tech* 11/2 (1993): 41-66.

Peters, Thomas A., Martin Kurth, Patricia Flaherty, Beth Sandore, and Neal K. Kaske. "An Introduction to the Special Section on Transaction Log Analysis." *Library Hi Tech* 11/2 (1993): 38-40.

Sandore, Beth, Patricia Flaherty, Neal K. Kaske, Martin Kurth, and Thomas A. Peters. "A Manifesto Regarding the Future of Transaction Log Analysis." *Library Hi Tech* 11/2 (1993): 105-106.

"CONSORTIA SPEAKING" COLUMN ARTICLES for the *JOURNAL OF ACADEMIC LIBRARIANSHIP*

Peters, Thomas A. "Graduated Consortial Memberships and Rogue Facilitators." *Journal of Academic Librarianship* 29/4 (2003): 254-256.

Peters, Thomas A. "Consortia and Their Discontents." *Journal of Academic Librarianship* 29/2 (2003): 111-114.

Peters, Thomas A. "Digital Repositories: Individual, Discipline-based, Institutional, Consortial, or National?" *Journal of Academic Librarianship* 28/6 (2002): 414-417.

Peters, Thomas A. "E-Reference: How Consortia Add Value." *Journal of Academic Librarianship* 28/4 (2002): 248-250.

Peters, Thomas A. "What's the Big Deal?" *Journal of Academic Librarianship* 27/4 (2001): 302-304.

Peters, Thomas A. "Agile Innovation Clubs." *Journal of Academic Librarianship* 27/2 (2001): 149-151.

ENCYCLOPEDIA ENTRIES

Allen, Barbara McFadden, and Thomas A. Peters. CIC VEL (Virtual Electronic Library) article for the Marcel Dekker Encyclopedia of Library and Information Science, second edition.

Young, Arthur P., and Thomas A. Peters. Management Information Systems (MIS) article for the Marcel Dekker Encyclopedia of Library and Information Science, second edition.

EDITORIAL WORK

Interim Editor, ALA TechSource blog and *Smart Libraries Newsletter*, 2007 to 2008.

Column editor, *Journal of Academic Librarianship*, on topics related to library consortia, 2001 to 2003.

Guest editor, theme issue of *Library Hi Tech* on e-books, 2001.

Guest editor, theme issue of *Library Trends* on assessing digital library services, 2000.

Editorial Board member, Beta Phi Mu Monograph Series, published by Greenwood Press, 2003 through 2007.

ANNOTATED BIBLIOGRAPHIES

Bischof, Laura D., Jacob Carlson, Susan Clark, Paula Contreras, Frank Elliott, Patricia L. Gregory, A. Craig Hawbaker, Lorrie Knight, John Mess, Razia Nanji, Elaina Norlin, Eric Novotny, Mary Parker, Tom Peters, Jeanette Moore Piquet, and Jim Stemper. "Reference Assessment: An Annotated Bibliography." In *Evaluation of Reference Services: A Practical Manual*, edited by Jo Bell Whitlatch. Chicago, IL: American Library Association, 2000.

Peters, Thomas A. "Browsing the Library Shelves." In *Library Hi Tech Bibliography, Volume 10: Browsing in Information Systems: An Extensive Annotated Bibliography of the Literature*, edited by Martin Kurth and Thomas A. Peters, 29-56. Ann Arbor, MI: Pierian Press, 1995.

Peters, Thomas A. "Browsing Rooms." In *Library Hi Tech Bibliography, Volume 10: Browsing in Information Systems: An Extensive Annotated Bibliography of the Literature*, edited by Martin Kurth and Thomas A. Peters, 57-62. Ann Arbor, MI: Pierian Press, 1995.

Peters, Thomas A. "Browsing in Retail Environments." In *Library Hi Tech Bibliography, Volume 10: Browsing in Information Systems: An Extensive Annotated Bibliography of the Literature*, edited by Martin Kurth and Thomas A. Peters, 63-71. Ann Arbor, MI: Pierian Press, 1995.

- Peters, Thomas A. "Online Browsing in General." In *Library Hi Tech Bibliography, Volume 10: Browsing in Information Systems: An Extensive Annotated Bibliography of the Literature*, edited by Martin Kurth and Thomas A. Peters, 73-117. Ann Arbor, MI: Pierian Press, 1995.
- Peters, Thomas A. "Browsing in Online Public Access Catalogs." In *Library Hi Tech Bibliography, Volume 10: Browsing in Information Systems: An Extensive Annotated Bibliography of the Literature*, edited by Martin Kurth and Thomas A. Peters, 133-156. Ann Arbor, MI: Pierian Press, 1995.
- Peters, Thomas A. "Hypertext and Hypermedia Browsing." In *Library Hi Tech Bibliography, Volume 10: Browsing in Information Systems: An Extensive Annotated Bibliography of the Literature*, edited by Martin Kurth and Thomas A. Peters, 157-219. Ann Arbor, MI: Pierian Press, 1995.
- Peters, Thomas A. "Surfing the Internet: Human Browsing on Computer Networks." In *Library Hi Tech Bibliography, Volume 10: Browsing in Information Systems: An Extensive Annotated Bibliography of the Literature*, edited by Martin Kurth and Thomas A. Peters, 221-234. Ann Arbor, MI: Pierian Press, 1995.
- Peters, Thomas A., Martin Kurth, and Neal K. Kaske. "Transaction Log Analysis [an Annotated Bibliography]." *Library Hi Tech Bibliography*, Volume 8, edited by C. Edward Wall, 151-183. Ann Arbor, MI: Pierian Press, 1993.

BOOK REVIEWS

- Peters, Thomas A. Review of *Oracle Web Server Application Handbook*, by Barry Johnson. *E-Streams* 2 (1) (January 1999). Available online at http://www.e-streams.com/es0111/es0111_219.htm
- Peters, Thomas A. Review of *Privacy on the Line: The Politics of Wiretapping and Encryption*, by Whitfield Diffie and Susan Landau. *Journal of the American Society for Information Science* 49 (14) (December 1998): 1339.
- Peters, Thomas A. Review of *Culture of the Internet*, edited by Sara Kiesler. *Journal of the American Society for Information Science* 49 (2) (February 1998): 188-190.
- Peters, Thomas A. Review of *The National Electronic Library: A Guide to the Future for Library Managers*, edited by Gary M. Pitkin. *The Serials Librarian: The International Journal of Serials Management* 32 (3/4) (1997): 196-198.
- Peters, Thomas A. Review of *Computerization and Controversy: Value Conflicts and Social Choices*, second edition, edited by Rob Kling. *Journal of the*

American Society for Information Science 47 (December 1996): 953-955.

Peters, Thomas A. Review of *Human Factors in Information Systems: Emerging Theoretical Bases*, edited by Jane M. Carey. *Journal of the American Society for Information Science* 47 (August 1996): 655-656.

Peters, Thomas A. Review of *The Electronic Journal: The Future of Serials-Based Information*, edited by Brian Cook. *Information Technology and Libraries* 13 (March 1994): 78.

Peters, Thomas A. Review of *OPACs: Using Enhanced Transaction Logs to Achieve More Effective Online Help for Subject Searching*, by Frances E. Slack. *Library & Information Science Research: An International Journal* 16 (Spring 1994): 192-193.

SELECTED PRESENTATIONS

PRESENTATIONS AT NATIONAL CONFERENCES

Bell, Lori, Tom Peters, Matt Gullett, and Kelly Czarnecki. Building Libraries in Virtual Worlds. A presentation made at the Computers in Libraries Conference, Arlington, Virginia, April 18, 2007.

Bell, Lori, Tom Peters, and Michael Sauers. The Second Life Library 2.0: Going to Where the Users Are. A presentation made at the Internet Librarian Conference, Monterey, California, October 23, 2006.

Peters, Thomas A. OPAL: Online Programming for All Libraries to Reach out to Senior Citizens and Others Through Cyberspace. A presentation made at the Annual Conference of the American Library Association, Chicago, Illinois, June 27, 2005.

Peters, Tom, Lori Bell, and Lori Thornton. InfoEyes: Addressing VR Accessibility and Voice Over IP Functionality. A presentation made at the Annual Virtual Reference Desk (VRD) Conference, Cincinnati, Ohio, November 8, 2004.

Peters, Thomas A., and Lori Bell. Using Voice-over-IP (VoIP) to improve and expand web-based library services. A presentation made at the LITA National Forum, St. Louis, Missouri, October 8, 2004.

Potash, Steve, Cynthia Orr, Andrew Pace, Theresa Horner, and Tom Peters (moderator). E-Book Update. A panel discussion held on June 26, 2004 at the Annual Conference of the American Library Association, Orlando, Florida.

- Bell, Lori, and Tom Peters. InfoEyes: An Online Information Community for the Visually Impaired. A presentation made at the Annual Conference of the American Library Association, Orlando, Florida, June 26, 2004.
- Bell, Lori, Diana Brawley Sussman, and Thomas A. Peters. Recent E-Book Projects for Print-Impaired Users. A presentation made at Our Digital World Redux: The Biennial National Conference of Librarians Serving Blind and Physically Handicapped Individuals, Rapid City, South Dakota, May 4, 2004.
- Peters, Thomas A., and Roberto Esteves. "Acquisitions: Adding E-Books to Libraries." A panel discussion, part of the ALA Midwinter Meeting preconference "Making E-Books Work: Librarians and Publishers Exchange Needs and Solutions" held January 23, 2003 in Philadelphia, Pennsylvania. Sponsored by the American Library Association's Office for Information Technology Policy (OITP).
- Peters, Thomas A., Robert Bolick, Amy Dykeman, Christopher McKenzie, Michael Markwith, and Nancy Gibbs. Peters presented the keynote address at a panel session on "No more business as usual: Is e-commerce changing our business models?" sponsored by the AAP/ALCTS Joint Committee at the Annual Conference of the American Library Association, Atlanta, Georgia, June 16, 2002.
- Peters, Thomas A. "What Works: E-Books Go to College & CIC E-Publishing." A talk given at a preconference prior to the Book Expo America annual conference, New York City, May 1, 2002.
- Peters, Thomas A. "The CIC E-Publishing Venture." A talk given at the semi-annual meeting of the International Coalition of Library Consortia, Portland, Oregon, April 19, 2002.
- Peters, Thomas A. "Consortial Agreements with Preservation Vendors." A talk given at the Redefining Preservation Conference, co-sponsored by ARL and the University of Michigan, Ann Arbor, Michigan, March 7, 2002.
- Peters, Thomas A. "Is Collaboration an Unnatural Act?" A talk given at the 21st Annual Charleston Conference, Charleston, South Carolina, November 3, 2001.
- Peters, Thomas A. "Darkness Visible: The Research Potential of Digital Library Development and Use." A talk given at Internet Research 2.0: The Second International Conference of the Association of Internet Researchers, Minneapolis, MN, October 12, 2001.
- Peters, Thomas A. "Libraries of the World, Unite! Consortia." A panel discussion held at the 20th Annual Charleston Conference, Charleston,

South Carolina, November 4, 2000.

Peters, Thomas A. "Second Generation E-Journal Usage Statistics." A talk given at a pre-conference on usage statistics prior to the 20th Annual Charleston Conference, Charleston, South Carolina, November 3, 2000.

Peters, Thomas A. "Scholarly Communication and Electronic Publishing." A talk given at the Forum on the Future of Scholarly Publishing, Champaign, Illinois, October 26, 2001.

Peters, Thomas A. "Is there an E-Text in this Class?: E-Books in College Classrooms." A talk given at the NIST/NISO E-Book 2001 Conference, Washington, DC, November 6, 2001.

Thompson, Joan, and Tom Peters. "Library Consortia: Penelope's Loom, or a Positive Advance?" A talk given at the Annual Meeting of the North American Serials Interest Group (NASIG), San Antonio, Texas, May 24, 2001.

Frank, Heidi, Bonnie MacEwan, Janice Simmons-Welburn, and Tom Peters. "The Future of ETDs: A Consortial Perspective." A panel discussion held at the International Conference on Electronic Theses and Dissertations, California Institute of Technology, Pasadena, California, March 24, 2001.

Peters, Thomas A. "E-Books as Texts and Text-Bearing Devices." A talk given at the NIST/NISO E-Book 2000 Conference, Washington, DC, September 26, 2000.

Peters, Thomas A. "Getting a Read on E-Books in Libraries." A talk given at the Annual Conference of the American Library Association, Chicago, Illinois, July 9, 2000.

Brennan, Deidre, Dorothy Crenshaw, Thomas A. Peters, Chase Potter, and Janet Welch. "Networks in the New Millennium: Top Ten Trends." A panel discussion sponsored by the Interlibrary Cooperation & Networking (ICAN) section of the Association of Specialized & Cooperative Library Agencies (ASCLA), presented at the Annual Conference of the American Library Association, July 10, 2000.

Marchionini, Gary, Bill Mischo, and Thomas A. Peters. "Research Forum I: Measuring Use of Electronic Resources." A panel discussion sponsored by the Library Research Round Table, presented at the Annual Conference of the American Library Association, July 8, 2000.

Peters, Thomas A. "Library Management Aspects of Reference Assessment Projects and Programs." Talk given at the RUSA National Institute, Indianapolis, Indiana, October 30, 1998.

Peters, Thomas A. "Web Server Logs as Data Sources for Library & Information Science Research." A paper presented at Library Research Seminar I, Tallahassee, FL, November 2, 1996.

Peters, Thomas A. "Mining Your Automated System for Better Management: Using Transaction Log Analysis to Improve Library Systems, Services, and Collections." Tom Peters' portion of a panel program, sponsored by the LAMA Statistics Section, Using Statistics for Library Planning and Evaluation Committee, and the PLA Research Committee, presented at the 114th Annual Conference of the American Library Association, Chicago, IL, June 25, 1995.

Kalin, Sally W., Thomas A. Peters, and Pamela Snelson. "Beam Me In, Scottie: Transforming Remote Users into Primary Users." Panel program presented at the ACRL (Association of College and Research Libraries) 7th National Conference, Pittsburgh, PA, March 29-April 1, 1995.

Imhoff, Kathleen, and Thomas A. Peters. "CD-ROMs and Locally-Mounted Databases: Powerful Tools for Interlibrary and In-Library Access to Serial Literature." Workshop presented at the 8th Annual Conference of the North American Serials Interest Group, Providence, RI, June 11-12, 1993.

Peters, Thomas A. "Dial F for Failure: Using Transaction Logs to Study the Failures of Dial Access Users of Online Catalogs." Presentation made to the Online Catalog Interest Group of the Library and Information Technology Association at the Midwinter Meeting of the American Library Association, Denver, CO, January 24, 1993.

Peters, Thomas A. "Electronic Mentoring from a Listowner's Viewpoint." Presentation made at the 111th Annual Conference of the American Library Association, San Francisco, CA, July 1, 1992.

POSTER SESSIONS AT NATIONAL CONFERENCES

Peters, Thomas A. "Using Transaction Logs to Study Online Catalog Use." Poster session presented in conjunction with an RASD MOPSS program at the 113th Annual Conference of the American Library Association, Miami Beach, FL, June 1994.

Peters, Thomas A., and Martin Kurth. "The Impact of Locally Mounted Periodical Indexes on the Use of an Academic Library's Periodicals Collection." Poster session presented at the 111th Annual Conference of the American Library Association, San Francisco, CA, June 28, 1992.

Kurth, Martin, and Thomas A. Peters. "Controlled Vocabulary Subject Heading Browsing in an Academic Library Online Catalog." Poster session

presented at the 110th Annual Conference of the American Library Association, Atlanta, GA, July 1, 1991.

Peters, Thomas A., and Martin Kurth. "Online Catalog Title Keyword and Controlled Vocabulary Subject Searching During the Same Dial Access Search Session." Poster session presented at the 109th Annual Conference of the American Library Association, Chicago, IL, June 24, 1990.

Kurth, Martin, and Thomas A. Peters. "Studying OPAC Subject Access via Transaction Monitoring." Poster session presented at the 108th Annual Conference of the American Library Association, Dallas, TX, June 24, 1989.

STATE AND REGIONAL PRESENTATIONS

Peters, Thomas A. "The Lowdown on Downloadable Digital Audiobooks for Libraries." A talk given at the Membership Meeting of the Northeast Texas Library System (<http://www.netls.org/>), Garland, Texas, Thursday, December 1, 2005.

Peters, Thomas A. "Audiobooks and Libraries." A talk at the Second Annual Audio Ebook Expo: One Book, Many Formats: The Magic of Multimedia, East Peoria, Illinois, September 28, 2005.

Peters, Thomas A. "Collaboration and Consortia: The Potential and the Pitfalls." A keynote address given at the Annual Conference of OPAL, the consortium of Ohio Private Academic Libraries, Columbus, Ohio, August 5, 2005.

Peters, Thomas A. "Consortial and Collaborative eBook Programs: The Best of All Possible Worlds." A talk made at the "eBooks in Illinois Academic Libraries" Conference, Champaign, Illinois, March 7, 2005.

Peters, Thomas A. "The Two Cultures of Digital Audio Books." A talk given at the Audio E-Book Expo: Exploring Digital Books and Content, sponsored by the Alliance Library System and the Mid-Illinois Talking Book Center, East Peoria, Illinois, October 29, 2004.

Elzy, Cheryl, Paula Kaufman, Tom Peters, and Jean Wilkins. "Sharing the Load: Has the Time Come for Shared and Last Copy Storage Centers for Illinois?" A panel discussion held at "Redefining Ourselves: Academic Librarianship at the Crossroads," the 2004 Annual Conference of the Illinois Association of College and Research Libraries, April 1, 2004, Oak Brook, Illinois. Tom Peters' presentation slides are available online at

www.tapinformation.com/IACRL.htm.

Peters, Thomas A. "The Magic of Collaboration." A talk given at the "Abracadabra! You're a Virtual Reference Librarian" workshop co-sponsored by the Alliance Library System and the North Suburban Library System and held on the campus of Illinois Wesleyan University in Bloomington, Illinois, on May 23, 2003.

Bell, Lori, Peg Burnette, and Tom Peters. InfoSync, a daylong workshop on handheld computers and libraries, sponsored by the Alliance Library System, Pekin, Illinois, April 3, 2003.

Peters, Thomas A. Update on e-books for the DuPage Library System, Oakbrook Terrace, Illinois, January 8, 2003.

Peters, Thomas A. "Library Consortia and Their Discontents." Keynote speech at the annual meeting of the Illinois Cooperative Collection Management Program, Harold Washington Library, Chicago, Illinois, December 6, 2002.

Bell, Lori, Peg Burnette, and Tom Peters. InfoSync, a daylong workshop on handheld computers and libraries, sponsored by the Chicago Library System, Chicago, Illinois, November 13, 2002.

Peters, Thomas A., Matt Gullett, and Teresa Ross Embrey. "The Forecast for Tomorrow Is: Top Tech Trends in Illinois and Beyond." A panel discussion held at the Annual Meeting of the Illinois Library Association, Navy Pier, Chicago, Illinois, September 26, 2002.

Embrey, Teri Ross, Jenny Levine, and Tom Peters. "From Pocket to Palm: Hotsync Yourself to the Latest Information on Handheld Computers and Libraries." A panel discussion held at the Annual Meeting of the Illinois Library Association, Navy Pier, Chicago, Illinois, September 25, 2002.

Peters, Thomas A. "E-Content and E-Discontent in Higher Education: From E-Publishing to E-Plagiarism." A talk given at Quincy University, Quincy, Illinois, July 26, 2002.

Peters, Thomas A. "The CIC E-Publishing Venture, Scholarly Publishing, and Scholarly Communication." A keynote address given at the annual meeting of the Triangle Research Libraries Network (TRLN) annual meeting, Chapel Hill, North Carolina, July 9, 2002.

Brown, Doris, and Peters, Thomas A. "Academic Libraries - Alive or Dead (The Issues, The Opportunities and the Obstacles)." A panel discussion presented at the North Suburban Library System, Wheeling, Illinois, May 9, 2002.

- Peters, Thomas A. "Leveraging Resources and Containing Costs." A talk given at a preconference prior to the biennial conference of the Illinois Association of College and Research Libraries, Oak Brook, Illinois, April 3, 2002.
- Beatty, Mark, Roberta Burk, and Tom Peters. "Virtual Collection Management: Ranganathan in Cyberspace." A workshop presented at the Northern Illinois Library System, Rockford, Illinois, February 6, 2002.
- Peters, Thomas A. "E-Books: Dynamic, Personally-Owned Text-Bearing Devices." A talk given at the LILRC Annual Meeting, Oakdale, New York, October 26, 2001.
- Peters, Thomas A. "Live Reference: Models, Guidelines, Standards, Consortia." Tom Peters' portion of a panel discussion on chat reference presented at the annual conference of the Illinois Library Association, Springfield, Illinois, October 19, 2001.
- Peters, Thomas A. "Electronic ILL and Document Delivery: A Consortium=s Perspective." A talk given at a workshop sponsored by FLICC, Washington, DC, May 8, 2001.
- Dannelly, Gay, and Tom Peters. "Building Online Academic Collections: Consortial Challenges and Opportunities." A talk given at the TRLN workshop on cooperative collection development in the digital age, Triangle Research Park, North Carolina, March 1, 2001.
- Peters, Thomas A. "An Introduction to E-Books." A talk given at the All-Staff Institute held by the Chicago Public Library, Chicago, Illinois, October 18, 2000.
- Peters, Thomas A. "E-Books and the American Dream." A talk given at Spoon River College, Canton, Illinois, October 5, 2000.
- Peters, Thomas A. "The Brave New World of E-Publishing." A talk given at a North Suburban Library System workshop, Wheeling, Illinois, June 27, 2000.
- Peters, Thomas A., and Cindy Clennon. "Organizational Partnering in Information Commerce." A talk given at the Annual GSLIS Clinic sponsored by the Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign, Urbana, Illinois, April 3, 2000.
- Peters, Thomas A. "Intellectual Freedom in Online Environments: Cookies, Applets, and Shopping Baskets." A talk given at the Illinois Library Association Annual Conference, Chicago, IL, October 17, 1999.

- Sloan, Bernie, Paula Watson, Charlotte Johnson, and Tom Peters (moderator). "IDAL: The Illinois Digital Academic Library Project." A panel discussion at the Illinois Library Association Annual Conference, Chicago, IL, October 18, 1999.
- Wilford, Valerie (moderator); Tom Peters, David Dorman, Virginia McCoy, Jeff Douglas, and Bill Erbes. "Electronic Books: Fad for the Future?" A panel discussion at the Illinois Library Association Annual Conference, Chicago, IL, October 18, 1999.
- Bullen, Andrew, Barb Allen, Bill Erbes, Tom Peters, Beth Sandore, and Drew Vande Creek. "Illinois: A State of the State on Digital Imaging." A panel discussion at the Illinois Library Association Annual Conference, Chicago, IL, October 19, 1999.
- Peters, Thomas A. "Privacy on Online Environments." A talk given at the fifth annual ILSDO (Illinois Library System Directors Organization) Institute, Allerton Park, Monticello, IL, September 2, 1999.
- Peters, Thomas A. "The Digital Icarians." A talk given at the 31st Annual Meeting of the National Icarian Heritage Society, Nauvoo, IL, July 17, 1999.
- Peters, Thomas A. "Will E-Books Become E-Biquitous?" A talk given at the Institute for School and Public Librarians, Bradley University, Peoria, IL, June 17, 1999.
- Peters, Thomas A. "Update on the Illinois Digital Academic Library (IDAL) Initiative." A talk given at the annual meeting of the Illinois Cooperative Collection Management Program (CCMP), Illinois State University, Normal, IL, May 21, 1999.
- Peters, Thomas A. "Update on the Illinois Digital Academic Library (IDAL) Initiative." A talk given at the ILCISO Public Services Forum, University of Illinois at Springfield, May 13, 1999.
- Peters, Thomas A. "Prospects for Web-Based Learning." A talk given at the Alliance Library System Day, Canton, IL, April 21, 1999.
- Peters, Thomas A. "Will eBooks Become eBiquitous?" A talk given at Trustees Plug into the Future, an Illinois Library Association conference at the Hickory Ridge Conference Center, Lisle, IL, April 10, 1999.
- Alexander, Barbara A., and Thomas A. Peters. "Librarianship 1001: Working with Vendors in a Consortial, Multitype Electronic Environment." Presentation made at On the Front Lines: The Second Annual Statewide Library Practitioners' Summit, sponsored by the Illinois State Library and the Illinois OCLC Users' Group, Springfield, IL, December 10, 1998.

Peters, Thomas A. "The Universe of Collection Analysis: A Thumbnail Sketch." Opening remarks made at What Makes a Collection?: New Approaches to Collection Analysis in Illinois, a forum co-sponsored by the Illinois Cooperative Collection Management Program and the Illinois Association of College & Research Libraries, Chicago, IL, March 27, 1997.

Peters, Thomas A. "Web Site Analysis." Breakout session presented at What Makes a Collection?: New Approaches to Collection Analysis in Illinois, a forum co-sponsored by the Illinois Cooperative Collection Management Program and the Illinois Association of College & Research Libraries, Chicago, IL, March 27, 1997.

Peters, Thomas A. "CCM for Serials: Cooperative Collection Management of (Including Access to) Serial Literature in the Tri-State Region of Minnesota, North Dakota, and South Dakota." Presentation of a white paper, co-authored by Thomas A. Peters, Judith Rieke, Bruce Eldevik, Larry Cullen, and Nancy Carriar, at the MINITEX Cooperative Collection Management Meeting, Saint Paul, MN, September 16, 1993.

PROFESSIONAL ASSOCIATIONS

NATIONAL

American Library Association (ALA), 1987 to the present.

Jim Rettig Presidential Initiatives Advisory Committee, November 2007 to 2009.

ALA Committee on Research and Statistics, June 2001 to June 2002.

Association of College and Research Libraries (ACRL), 1988 to 2003.

ACRL Research Committee, July 1990 to June 1993.

Association for Library Collections and Technical Services (ALCTS), 1992 to 1999.

Library and Information Technology Association (LITA), 1989-1999, 2001 to 2003.

LITA Top Tech Trends Committee, January 2001 to June 2003.

LITA Research Committee, July 1993 to June 1996.

LITA Research Task Force, July 1992 to June 1993.

Reference and User Services Division (RUSA), 1988-1991; 1995 to 1999.

RUSA MOPSS Catalog Use Committee, July 1996 to June 1999.

RUSA MOPSS Evaluation of Reference and Adult Services Committee, July 1995 to June 1999.

American Society for Information Science (ASIS), 1995 to 2001.

STATE AND REGIONAL

Illinois Library Association (ILA), 1996 to 2003.

ILA Nominating Committee, July 2000 to June 2001.

1999 ILA Annual Conference Planning Committee, September 1998 to October 1999.

Illinois Association of College and Research Libraries (IACRL), 1996 to 2003.

SERVICE TO LIBRARY CONSORTIA, COLLABORATIVES, AND SYSTEMS

OPAL (Online Programs for All)

Coordinator, March 2005 to the present

OPAL (<http://www.opal-online.org>) is an international collaborative effort by libraries of all types to provide live web-based programs, training, and professional development for library users and library staff members.

OPAL currently has over three dozen member organizations from three countries and three continents, including several U.S. state libraries and the Library of Congress.

Unabridged: Downloadable Digital Audio Books for the Blind

Coordinator, September 2004 to the present

Unabridged (<http://www.unabridged.info>) provides digital audio books and other digital content to qualified users in seven states. The National Library Service for the Blind and Physically Handicapped, a division of the Library of Congress, also is a member of Unabridged for in-house research, testing, and evaluation purposes.

ALS (Alliance Library System [Illinois])

Consultant on a retainer contract, July 2005 to the present

The mission of the Alliance Library System

(<http://www.alliancelibrarysystem.com/>) is to encourage and facilitate interlibrary communication, education, and resource sharing among its 272 member libraries (academic, public, school, and special) through state of the art technology and cooperative partnerships.

Chair (appointed), Illinois Alive Executive Council, 1999 to December 1999.

Illinois Alive (<http://www.rsa.lib.il.us/~ilalive/>) is a digital imaging project funded by a National Leadership Grant from the Institute of Museum and Library Services.

Evaluator (appointed), ALS beta test of netLibrary, June 1999 to September 1999.

Facilitator (appointed), Illinois Digital Imaging Group (IDIG), March 1999 to December 1999.

CIC (Committee on Institutional Cooperation)

Director, Center for Library Initiatives, January 2000 to June 2003.

The CIC (<http://www.cic.uiuc.edu>) is an academic consortium of 12 research universities, including the 11 members of the Big Ten Conference and the University of Chicago.

ILCSO (Illinois Library Computer Systems Organization)

ILCSO Policy Council (elected), September 1998 to December 1999.

Vice Chair (elected), September 1998 through August 1999.

ILCSO Electronic Resources Committee, July 1997 to December 1999.

Chair (appointed), July 1997 to December 1999.

ILCSO Report Planning Task Force, May 1996 to July 1998.

Chair (appointed), January 1997 to July 1998.

ICCMP (Illinois Cooperative Collection Management Program)

Coordinator of a preliminary planning effort for an Illinois Academic Library Shared Storage Facility, 2004-2005.

Cooperative Collection Management Coordinating Committee (CCMCC), February 1995 to December 1999.

Chair (elected), September 1996 to August 1997.

MINITEX Library Information Network [Minnesota and Dakotas]

Chair (appointed), MINITEX Cooperative Collection Management Task Force, November 1992 to June 1994.

SMILE (Southcentral Minnesota Inter-Library Exchange)

SMILE Advisory Committee, October 1992 to June 1994.

AWARDS, HONORS, AND PRIZES

Tom Peters was honored by *Library Journal* as one of the 2005 Movers & Shakers: The People Who Are Shaping the Future of Libraries. *Library Journal* 130 (5) (March 15, 2005). Available online at <http://www.libraryjournal.com/article/CA510780.html>

Tom Peters, Lori Bell, Sharon Ruda, and Diana Brawley Sussman received an award for the best article to appear in *Library Hi Tech News* in 2004 for "InfoEyes: A Virtual Reference Service for the Visually Impaired." 21 (6): 5-11.

Co-winner of the Beulah Bennet-Loring Prize for excellence in the study of English, Grinnell College, 1980.

Elected to the Phi Beta Kappa Society, 1979.